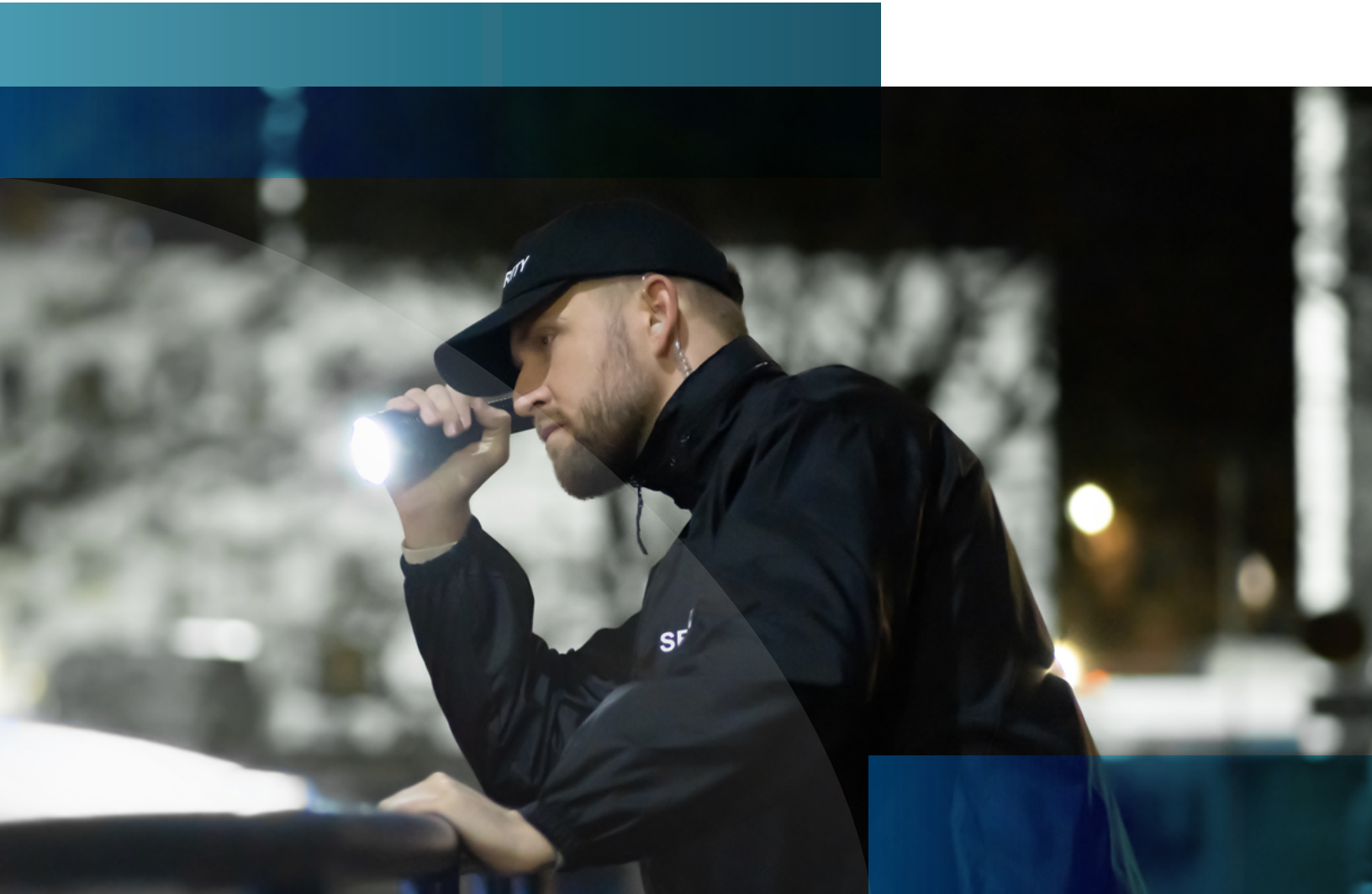




A Guide to Cost-Effectively Streamline Your Security Guard Management

www.csa360software.com

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Security Guard Management Software Should Fit Your Team and Budget

As any security guard can tell you, there is no one-size-fits-all approach to physical security management.

Each venue or event needs its own nuanced, customized approach to anticipate and prevent security issues from occurring.

But this same mindset rarely translates to security management software.

What works for one team may not work for another. If your digital security management system doesn't allow you to choose your modules and customize the software for your needs and budget, then it is doing you a disservice.

A comprehensive software system should accomplish the following:

- Easily oversee your security team.
- Mind your budget by only paying for what you need.
- Allow for future growth.
- Offer customizable tools and modules.
- Provide what you need for success.



A custom software solution is your golden ticket to streamlining your security services and expanding your team capabilities.

But how do you ensure that your software solution doesn't just meet your team's needs, but also your budget? Here's how to choose a security software solution that will cost-effectively streamline your security guard workforce management processes.

15% from 2020-2030

Security jobs are expected to grow , much faster than other industries.



800,000

security guards are employed in the United States alone.





The Importance of Customizing Your Security Software

With all its innovative features, unique tools, and modern modules, security guard management software can feel extravagant and expensive.

But in fact, a customizable software system is by far the most affordable way to go. Customizing your security software accomplishes two goals: **staying within budget, and allowing for future growth**

Affordability

Most security management systems require you to buy the entire suite of features and tools. But when you only pay for the modules you want, you save considerable money on your entire system.

This money can be allocated for other purposes, including:

- Investing in a professional development library or database
- Improving training processes
- Upgrading equipment and office materials
- Hiring and onboarding

Did you know that you can implement CSA360's security guard management system for less than half the cost of your current software?



Future Growth

Your security team is not static. Their capabilities will increase as they adapt to new challenges and learn new skills.

Turnover is another factor to keep in mind. Onboarding new employees is a huge challenge for many security teams. But as your team evolves, so should your software. A customizable system allows your team to grow with the software.

The modules you decide are unnecessary today may change in the future. Simply add more modules and tools as your needs change.





Choose Your Customized Software Solution in Three Steps

STEP 1

Decide Which Software Features Are Most Important for Your Security Team.

Your security guards need modern, innovative, and user-friendly tools available to enable them to do their best work. A security software system is the ideal way to do this. Not only does security software reduce challenges for security teams, but the modules and features also improve processes at an affordable cost. Some security guard management software features and tools to consider include:



Cloud access.

Cloud access eliminates location hassles for your security team. This software feature allows you to log into the software anywhere, from any device.



Technical support

White glove service is part of our mission. Technical support means a highly-trained, easily-reachable technical support person is only a phone call, email, or web ticket away.



Customizable platform

This is a huge perk for cost-conscious security teams. A customizable platform allows you to only pay for the modules, workflows, and documentations tools you want.

STEP 2

Customize Your Security Software Solution

Customizing your security guard management system gives you total control over everything in your software, from workforce management to incident reporting.

Customization is also the most cost-effective way to utilize security software. By customizing your security software, you only pay for what you need.

This means you can create a tailored security software package that will work for your unique team regardless of size or ability.

And remember, you can further customize your software to fit your needs as your security team continues to grow. Some security software modules to consider include:



Live dashboards and widgets

Cloud access eliminates location hassles for your security team. This software feature allows you to log into the software anywhere, from any device.



Automatic connection to dispatch

Forget scrambling for a phone or a radio during a security issue. An automatic connection to dispatch gets backup to your guards quickly. You can also track all calls and connect incident reports and communication log channels to streamline efficiency even more.



Customizable incident reports

Toss those antiquated reporting templates. Customizable summary and incident reporting streamlines reporting processes and resolves issues quickly. Templated tools like detonated required reporting fields and automatic spell check expedites reports even more quickly.v



Guard tour confirmation

Utilize GPS and QR technology to improve patrol route location accuracy. Tour confirmation software also creates multiple post orders by location, with immediate or daily reporting based on your choice.



Automated visitor management

With smart check-in capabilities, pre-registration tools, electronic notifications, and facial recognition tools, automated visitor management is a must-have for security teams. This module also issues passes and credentials for visitors and vendors.



Workforce management with HR commander

Say goodbye to the old way of scheduling. Security guard scheduling software gives managers a clear view of the upcoming schedule, requested PTO, potential overtime, and any staffing gaps.



Binder

Security management software allows you to ditch the tangible binders. Instead, quickly upload read-only documents for employees to quickly reference and view from approved mobile devices.



Push Notifications

Send notifications in real-time with filters such as Branch, Facility, User Type, User Status (on/off duty), and User Schedule.



HR Commander

Simplify scheduling hassles for security managers by allowing your guards to request shifts and submit their availability from their mobile devices. In addition, the roll call feature allows you to see who has clocked in and their total hours. This feature saves considerable time and money for managers by lowering overtime occurrences and providing a bird's eye view of the upcoming schedule.



eLearning

Manage everything from employee training to annual certification renewal with an in-app learning management system (LMS). You will have the capability to assign courses, create educational documents, design assessments/exams, markup assignments, deploy live webinar training, embed external web links, and monitor progress.



Digitized forms

This security guard software feature allows you to take standard business forms and digitize them, streamlining filing and communication all in one tool.



STEP 3

Choose the Right Security Software Partner

Finding the right security software partner can be incredibly difficult, because other security software companies are constantly raising their prices, but not their offerings.

There are many different security software options out there. But careful research is needed before making a final decision.

The bottom line is that you need a security software partner that can provide an innovative security solution that fits your team and budget.





CSA360's All-in-One Security Guard Management System

CSA360's security, safety, and crowd management platform is a customizable, cost-effective security guard management software system. We pride ourselves in the way we do business.

CSA360 Software's security guard management software platform can help.

With over 15 modules to choose from, our software system gives you the power to create your ideal software platform.

The goal of our software is to maximize your security team's potential and help you reach your security goals. You already know your team's value. But digital tools, like security guard management software, can take your team's capabilities to another level.

A partnership with CSA360 allows your security guards and managers alike to learn the following:

- How to manage proper guard assignment and potential staffing gaps
- Identify opportunities for reducing overhead
- Optimize daily security operations and procedures
- Mitigate risk associated with guard staffing gaps



- Increase workforce accountability
- Implement proactive security procedures
- Increase security guard engagement and retention
- Enhance client retention through increased transparency
- Manage access and gain real-time visibility into authorized visitors

Our security software is meant to evolve alongside your team. Simply add or adjust your modules to fit your needs as they develop.

And the opportunities do not stop there.

Optional E-learning, assignments, and customizable form modules encourage professional development, transparency, and efficient communication, demonstrating your values to both your security team and your customers.

Created by security guards for security guards, CSA360 is used in multi-level organizations for a variety of security needs.

Though every project and company we work with is different, one thing remains the same: our dedication to providing the best security solutions for each and every customer.